INSURANCE REQUIREMENTS FOR MANUAL WHEELCHAIR

PHYSICIAN REQUIREMENTS

STANDARD WHEELCHAIRS

- Standard Written Order (SWO) that contains:
 - Beneficiary's name
 - Physician's name
 - Physician's NPI number
 - Length of need
 - Diagnosis that is relevant to the need for the wheelchair
 - Specific type of manual wheelchair that is to be ordered
 - Each option/accessory that is separately billed
 - Physician's signature and date (must be dated the same day or after the face to face exam).

Chart notes or patient progress notes written by the Physician that document the following:

• Physician had a <u>Face to Face Exam</u> with the patient for the purpose of evaluating medical necessity for the wheelchair.

Face to face Exam instructions

- **Describe** the patients mobility limitation that significantly impairs his/her ability to participate in one or more mobility-related activities of daily living (MRADLs) such as toileting, feeding, dressing, grooming, and bathing in customary locations in the home:
- **Describe** how the mobility limitation prevents the beneficiary from accomplishing an MRADL entirely; or
- **Describe** how the mobility deficit places patient at a reasonably determined risk secondary to the attempts to perform an MRADL; or
- **Describe** how the mobility deficit prevents the patient from completing an MRADL within a reasonable amount of time; **and**
- **Describe** why the mobility limitation cannot be sufficiently and safely resolved by use of appropriately fitted cane or walker; **and**
- **Document** that the patients home provides adequate access between rooms, maneuvering space and surfaces for use of the wheelchair that is to be provided; **and**
- **Document** that the use of a manual wheelchair will significantly improve the beneficiary's ability to participate in MRADLs and patient will use it on a regular basis; **and**
- **Document** that the patient has not expressed an unwillingness to use the wheelchair.
- **Document** that the beneficiary has sufficient upper extremity function and other physical and mental capabilities needed to safely self-propel the manual wheelchair that is provided in the home during a typical day; **or**
- **Document** beneficiary has a caregiver who is available, willing and able to provide assistance with the wheelchair.

Page 1 of 2



Medicare Requirements for Manual Wheelchairs

SPECIAL WHEELCHAIRS

Lightweight wheelchair

• **Document** that the patient cannot self-propel in a standard wheelchair; **and** can and does self-propel in a lightweight wheelchair.

High strength lightweight wheelchair

• **Document** that the patient self-propels the high-strength lightweight wheelchair while engaging in frequent activities that cannot be performed in a standard or lightweight wheelchair; **and** spends at least two hours per day in the wheelchair.

Heavy-duty wheelchair

- Provide documentation that the patient weighs more than 250 pounds; or
- Has severe spasticity.

ACCESSORIES

Elevating leg rests

• **Document** in the chart notes why the patient needs elevating leg rests. Add elevating leg rests to the prescription.

Cushion

• **Document** in the chart notes why the patient needs a cushion.

Cushions are recommended for all patients who use their wheelchair daily.

Please fax all forms attached including the chart notes to 704-821-7777.

If you have any questions contact Mobility & More at 704-821-7777.

Page 2 of 2

